

HOTEL – RESTAURANT – BAR
**DEIDESHEIMER
HOF**

GENERAL TERMS AND CONDITIONS (GTC)

March 2025

We kindly ask you to take note of our General Terms and Conditions (GTC), which become valid upon completion of a booking in the following form:

Restaurant Reservations with Pre-orders

Cancellation of restaurant reservations is free of charge up to 7 days prior to the reservation date. In case of cancellation by the guest at a later time, the management reserves the right to charge for the lost food revenue.

Room Reservations

Should you no longer require your reservation, we kindly ask you to cancel your room at least 7 days before arrival. If the cancellation deadline is not met, we reserve the right to charge 80% of the agreed total room price. Cancellations are only accepted in written form.

Group Reservations

(Reservations of more than 5 rooms)

→ 0 – 7 days before arrival date:80%
→ 8 – 14 days before arrival date:65%
→ 15 – 30 days before arrival date:45%
of the agreed total price.

From 31 days before arrival date: No cancellation fees

Up to 3 rooms of the originally booked group rooms can be cancelled free of charge up to 3 days before arrival. The final room occupancy must be confirmed in writing at least 7 days before arrival and forms the basis for billing.

Hotel Rooms for Conferences, Seminars, and Cooking Classes

Individual rooms (maximum of three) for events can be cancelled free of charge up to 48 hours before the event starts.

Conferences, Seminars, and Cooking Classes

Reservations for seminar and banquet facilities, as well as cooking classes, are binding and can only be cancelled in writing by the guest. We reserve the right to charge:

For conferences, seminars, and cooking classes, free cancellation of the entire event is possible up to 4 weeks before the event date.

In case of cancellation by the guest at a later time, for conferences, seminars, and cooking classes

→ 4 weeks to 15 days before the event 30 %
→ 11 days to 1 day before the event 80 %
→ On the day of the event 100 %
of the lost package price.

We offer conference packages for a minimum of 10 persons. For groups under 10 persons, we charge a room rental fee of at least € 350.00 and consumption as per usage. Conference technology is not included in the room rental and will be charged separately.

For bookings without a package, the lost revenue is calculated as follows: € 50.00 × number of event participants. The € 50.00 is composed of the revenue for conference catering.

Private and Corporate Celebrations

Free cancellation of the event is possible up to 6 months before the event date. In case of cancellation by the guest at a later time
→ 5 months before the event 30 %
→ 3 months before the event 80 %
→ 1 month before the event 100 %
of the lost food revenue.

For bookings without a package, the food revenue is calculated as follows: Menu price × number of event participants. If no price was agreed for the menu, a standard 4-course menu at € 85.00 per person will be used as a basis. (Children's meals are excluded from this).

Upon conclusion of the event contract, the guest must pay a deposit of 50% of the package price or the agreed menu price. (Minimum € 85.00 per person).

For the following event rooms, we charge an additional room rental fee of € 500.00 if the maximum number of guests for the venue is significantly undercut:

→ Fireplace Room (under 30 persons)
→ Barn (under 30 persons)
→ Garden House/Press House (under 40 persons)
→ Castle Cellar (under 50 persons)
→ Coat of Arms Room (under 20 persons)

Weddings

The booking period for weddings at Hotel Deidesheimer Hof is typically between 8 and 18 months. As we exclusively allocate the booked venue to one couple, our loss is always assessed in relation to "date of your cancellation and lost food revenue". Free cancellation of the event is possible up to 7 months before the event date.

In case of cancellation by the guest at a later time
→ 6 months before the event 30 %
→ 3 months before the event 80 %
→ 2 months before the event 100 %
of the agreed package.

For bookings without a package, the food revenue is calculated as follows: Menu price × number of event participants. If no price was agreed for the menu, a standard 4-course menu at € 85.00 per person will be used as a basis. (Children's meals are excluded from this).

Upon conclusion of the event contract, the guest must pay a deposit of 50% of the package price or the agreed menu price.

For the following event rooms, we charge an additional room rental fee of € 500.00 if the maximum number of guests for the venue is significantly undercut:

- Fireplace Room (under 30 persons)
- Barn (under 30 persons)
- Garden House/Press House (under 40 persons)
- Castle Cellar (under 50 persons)
- Coat of Arms Room (under 20 persons)

For free wedding ceremonies, we provide our event room "Barn", for which we charge a room rental fee of € 700.00 (weather-independent).

Calculation Basis for Events/Conferences

Please inform us of the current number of guests up to 7 days in advance. Please provide us with a binding number of guests, which will serve as the basis for calculation, up to 3 days before the event starts

Decoration, Assembly & Dismantling of Technical Equipment

The costs associated with setup and breakdown, as well as any damages caused by the installation, shall be borne by the event organizer, who shall indemnify the Hotel Deidesheimer Hof accordingly. The Deidesheimer Hof reserves the right to a cleaning fee of € 200.00.

Should an extraordinary renovation of the event room be necessary on the day of the event, we reserve the right to charge a corresponding conversion fee of up to € 350.00.

Prohibited Decorations:

- Fog machines
- Fireworks
- Ban on throwing and handing out rice & flowers
- Sparklers
- Confetti
- Candles on window sills
- Open flames (torches, Swedish fire, etc.)
- Sky lanterns and helium balloons with sparklers are banned in Rhineland-Palatinate

Nighttime Peace

Our property is located in a residential area and is therefore subject to strict noise control regulations. Out of consideration for our neighbors, doors and windows must be kept closed from 10:00 PM. The volume in the courtyard and in front of the hotel, as well as on the street, must be accordingly reduced from 10:00 PM.

Consumption of Intoxicants

The consumption of cannabis is prohibited on the premises of the Deidesheimer Hof.

DJ/Music

Attention must be paid to the music and its volume, which will be regulated by the Deidesheimer Hof team if necessary. The volume is limited to a maximum of 85 db. The Deidesheimer Hof team has authority over the musicians. Instructions must be followed without fail.

Midnight Surcharge

Events lasting beyond 12:00 AM will be charged with a service fee of € 300.00 per started hour.

The midnight surcharge accumulates until the moment the last guest/technician/service provider (any person contracted by you) leaves the room. Please note that we take the last order at 1:30 AM and the event must conclude by 2:00 AM at the latest.

Room Information

Your seating arrangement is bindingly agreed upon in the contract. For rearrangements in the conference rooms on-site, we charge €250.00 per adjustment. Please note that should there be a reduction in the number of participants, we reserve the right to switch rooms to accommodate the adjusted number of participants.

The Deidesheimer Hof acts in the name and on account of the guest to procure technical or other facilities from third parties or to book services. The guest is liable for the maintenance and proper return of these facilities and indemnifies the Deidesheimer Hof from any claims.

We reserve the right to adjust our prices moderately due to cost increases (e.g., rising purchase prices, energy, etc.). All prices are inclusive of the legally valid value-added tax at the time of the event and service charge (inclusive prices).

Payment is due 8 days from the invoice date, net.

Special services or goods provided by third parties, incurred at the time of cancellation, can be charged to the contractor. All previous menu offers become invalid with this issue.

Should the guest not have a general jurisdiction in Germany or another EU member state, the exclusive jurisdiction for all disputes arising from this contract is our place of business. If the guest is a merchant, a legal entity under public law, or a special fund under public law, the exclusive jurisdiction is the court responsible for our place of business.

Deidesheim, March 2025
Deidesheimer Hof Hotelbetriebsgesellschaft mbH